

Reimagining Connectivity

Modernizing Community College's Intranet

Faced with an aging intranet system, the Community College realized the need for a modern solution that could support seamless communication and collaboration across its diverse departments. With their current platform becoming increasingly outdated and approaching its end-of-life, the college needed a reliable partner to guide them through this critical transition.

CLIENT BACKGROUND

The decision to modernize the intranet was driven by the need to ensure continuity and improve the college's internal communication. The existing system was no longer meeting the demands of a modern academic environment. Cincinnati State was looking for more than just a technology upgrade; they needed a strategic solution that would enhance their operations and foster a connected campus community.



"Krish helped us build an attractive, powerful, and supportable solution that included everything we needed without any custom code."

— FRANKIE BAKER

Cincinnati State Technical and Community College

PROBLEMS

Outdated Intranet Technology: The current intranet system was nearing its end-of-life and was increasingly difficult to maintain.

Scattered Communication: The old system led to inefficiencies due to siloed information and lack of unified communication.

Lack of Modern Integration: The inability to integrate with modern tools hindered collaboration and productivity across the college.



SOLUTIONS

Modern SharePoint Intranet: Krish Services Group developed a new intranet on Microsoft SharePoint, creating a platform that connected all aspects of the college's operations and could grow with their evolving needs.

Unified Collaboration Tools: By integrating with Microsoft 365, the new intranet enabled improved collaboration across departments, making it easier for staff to work together and share information.

User-Centric Design: The intranet was designed to be intuitive and user-friendly, ensuring a smooth transition for all departments without the need for custom code.

BUSINESS VALUE

Increased Efficiency: The new intranet allowed the college to reduce time spent on administrative tasks and internal communications, freeing up resources for more strategic activities.

Improved Collaboration: The integrated platform broke down silos, fostering better communication and collaboration across all departments.

Cost-Effective Solution: Implementing a no-code solution reduced both development and maintenance costs, ensuring the intranet remains sustainable.

NEXT STEPS

The next phase involves integrating Microsoft Copilot into the intranet. This tool will assist faculty and staff by automating tasks and providing advanced insights, making daily operations smoother and more efficient. By incorporating Copilot, the college aims to further enhance productivity and streamline decision-making processes across the institution.